

Windows Defender Exclusions

A clear setup guide for iMedia workstations and servers

Before you begin

Use the checklist that matches the iMedia applications installed on this computer. You may need a Windows administrator account to make these changes.

What you will do

1. Open Virus & threat protection settings.
2. Turn off the switches shown as On while scrolling to Exclusions.
3. Add the process exclusions for the applications installed on the computer.
4. Add the matching folder exclusions.

Administrator access

You may need a Windows administrator account. If the options are managed by your organization, contact your IT administrator.

Open the Exclusions page

- 1 Right-click the **Start** button and select **Settings**.
- 2 Select **Privacy & security**, then select **Windows Security**.
- 3 Select **Virus & threat protection**.
- 4 Under **Virus & threat protection settings**, select **Manage settings**.
- 5 Disable or turn off all switches shown as **On** as you scroll down to the **Exclusions** section.
- 6 Under **Exclusions**, select **Add or remove exclusions**.

Quick route

Menu names may vary slightly by Windows version. You can also search the Start menu for **Windows Security** and begin at Step 3.

Add a process exclusion

- 1 Select **Add an exclusion**, then choose **Process**.
- 2 Enter one executable name from the checklist on the following pages (for example, `onair.exe`), then select **Add**.
- 3 Repeat for each required process. Add only the items used by this computer.

Add a folder exclusion

- 1 Select **Add an exclusion**, then choose **Folder**.
- 2 Browse to the folder or drive shown in the applicable checklist and select it.
- 3 Repeat for each required folder. If a listed path is not present or the O: drive is not used, do not add it.

Exclusion checklist: workstations

Choose the profile that matches the computer. Combine profiles only when multiple listed iMedia applications are installed on the same workstation.

OnAir workstation	PROCESS EXCLUSIONS	FOLDER EXCLUSIONS
For OnAir systems, including OnAir Record Edit or Automerge where enabled.	• onair.exe • PTA.exe • automerge.exe • dbapp.exe • mtp.exe • mysql.exe • SetupSQL.exe	• C:\OnAir • C:\OMT Tools • O:\
Standard workstation	PROCESS EXCLUSIONS	FOLDER EXCLUSIONS
Add only the executable for each installed application.	• MLT.exe - Log Tools • MTP.exe - Production • MVT.exe - Voice Tracking • iMediaImport.exe - iMediaImport	None
Logger workstation or server	PROCESS EXCLUSIONS	FOLDER EXCLUSIONS
For systems with iMediaLogger installed.	• Logger.exe • Setwiz.exe • mysql.exe	• C:\Program Files (x86)\iMediaLoggerV6 • C:\OMT_Tools • O:\ (only for iMedia DB recordings)
Remote Voice Tracking	PROCESS EXCLUSIONS	FOLDER EXCLUSIONS
For Remote Voice Tracking workstations or laptops.	• rmvt.exe • mysql.exe • SetupSQL.exe	• C:\OMT Tools

Path check

Executable names are not case-sensitive in Windows. Folder names may differ by software version; use the folder that actually exists on the system.

Exclusion checklist: Central Audio Server

Core server processes	PROCESS EXCLUSIONS	FOLDER EXCLUSIONS
Add the folder name used by the installed version - not both unless both are present and required.	• mysql.exe • SetupSQL.exe • dbapp.exe	• C:\OMT Tools or C:\OMT_Tools • O:\
Optional server applications	PROCESS EXCLUSIONS	FOLDER EXCLUSIONS
Add only the entries for applications installed on the server.	• iMediaTransfer.exe - iMediaTransfer • VTP.exe - Voice Tracking Portal • ADC.exe - Voice Tracking Portal • iMediaImport.exe - iMediaImport	None

Final review

- 1 Confirm that all applicable process exclusions have been added.
- 2 Confirm that all applicable folder exclusions have been added.
- 3 Launch the iMedia applications and confirm normal operation.

Drive reminder

Add the O : drive where it is listed for the applicable workstation or server configuration.

Need help?

Contact iMedia Support and include the workstation or server role, installed iMedia products, and the exact Windows Security message or event you are seeing.